



Regional Municipality of Waterloo

Community Services Committee

Minutes

Tuesday, August 13, 2019

9:50 a.m.

Regional Council Chamber

150 Frederick Street, Kitchener, Ontario

Present were: Chair E. Clarke, L. Armstrong, J. Erb, S. Foxtan, T. Galloway, M. Harris*, D. Jaworsky, H. Jowett, K. Kiefer, G. Lorentz, K. McGarry, J. Nowak, K. Redman*, S. Shantz, S. Strickland, and B. Vrbanovic

Motion to go into Closed Session

Moved by T. Galloway

Seconded by K. Kiefer

That a closed meeting of the Community Services and Administration and Finance Committees be held on Tuesday, August 13, 2019 at 8:30 a.m. in the Waterloo County Room in accordance with Section 239 of the "Municipal Act, 2001", for the purposes of considering the following subject matters:

- a) proposed or pending litigation and receiving of advice subject to solicitor client privilege with respect to an agreement
- b) negotiations on behalf of the municipality related to an agreement
- c) proposed or pending litigation related to a matter before an administrative tribunal
- d) personal matters about identifiable individuals

Carried

Motion to Reconvene into Open Session

Moved by S. Foxton

Seconded by K. McGarry

That the Committee reconvene into Open Session.

Carried

Declarations of Pecuniary Interest Under The Municipal Conflict of Interest Act

None declared.

Delegations

- a) Shelley Campagnola, Executive Director, Mennonite Coalition for Refugee Support,
re: Discontinuance of the Transition Child Benefit

S. Campagnola informed the Committee that the provincial government is discontinuing the Transition Child Benefit (TCB) which supports children whose parents or guardians had undetermined, temporary, or precarious immigration status and thus were not eligible for Federal or Provincial child subsidies. A copy of her [written remarks](#) is appended to the original minutes. She stated that this cut will represent 17% of the total assistance that is received and will make housing unaffordable for these families. She encouraged the Region to request the Premier and Minister of Children, Community and Social Services to revoke the planned cuts to the Ontario Works Transition Child Benefit to ensure the continuance and stability of concerted efforts to improve the well-being of Waterloo Region and other communities across the province in fiscally and socially responsible ways.

In response to a question from the Committee, S. Campagnola explained that numerous letters have been sent to the provincial government and the local MPPs.

Responding to questions, Carolyn Schoenfeldt, Director, Employment and Income Support, stated that a working group has been formed in Community Services to look at impacts of the discontinuation of the TCB on their clients. She further noted that there is no impact on discretionary benefits.

*M. Harris entered the meeting at 9:56 a.m.

Moved by G. Lorentz

Seconded by K. McGarry

That staff be directed to prepare a report for the next Community Services Committee on the implications of the elimination of the Transition Child Benefit.

Carried

Consent Agenda Items

Request to Remove Items from Consent Agenda

In response to a question from the Committee, Ryan Pettiapiere, Director, Housing Services, stated that there is not a disproportionate number of evictions and that the position is being funded by the province.

Responding to questions Jennifer Murdoch, Manager, Housing Programs and Development, explained that the average cost for repairing a unit is \$900, depending on what repairs are needed, and that funding from the National Housing Strategy will be accessed through additional programs.

Committee members expressed concerns with the ongoing off load delays at hospitals, the lack of local EMS dispatch, and the inability to access improved technology for dispatch. The Committee agreed that advocating with the province on this issue should continue to be a priority.

Mike Murray, Chief Administrative Officer, informed the Committee that a lean six project with the hospitals regarding the off load delays is beginning but that substantive results will not be available until 2020.

Motion to Approve Items or Receive for Information

Moved by S. Foxton

Seconded by D. Jaworsky

That the following items be approved:

- That the Regional Municipality of Waterloo take the following actions with regard to the Canada-Ontario Community Housing Initiative (COCHI) and the Ontario Priorities Housing Initiative (OPHI) Investment Plan, as outlined in report CSD-HOU-19-09/COR-TRY-19-81, dated August 13, 2019:
 - a) Endorse the recommended Investment Plan as summarized in Report CSD-HOU-19-09/COR-TRY-19-81, and the proposed implementation of the Plan;
 - b) Authorize Staff to forward the approved Investment Plan to the Ministry of Municipal Affairs and Housing;

- c) Authorize the Commissioner, Community Services Department to execute such agreements and documentation in a form satisfactory to the Regional Solicitor, as may be required to process the advance of funding for these programs;
 - d) Authorize the Commissioner, Community Services Department to review the associated COCHI Sustainability Plan and submit to the Ministry of Municipal Affairs and Housing;
 - e) Authorize the Director, Housing Services to execute and deliver all other documentation required by the Ministry of Municipal Affairs and Housing and the Region of Waterloo for the purpose of accessing funding from COCHI and OPHI;
 - f) Authorize the Director, Housing Services to reallocate funding between the appropriate components within each program year, as needed, to ensure full utilization of the notional allocation;
 - g) Authorize Staff to develop program details for new components related to repairs to Community Housing, Transitional Operating Funding and Housing Support Services that are consistent with the Ministry of Municipal Affairs and Housing guidelines and respond to community need;
 - h) Approve two full time equivalents (FTE) positions as detailed in Report CSD-HOU-19-10/COR-TRY-19-81 dated August 13, 2019 and increase the 2019 Operating Budget for Housing Services by \$100,000 gross and \$0 net Regional levy to be funded by provincial grants from the Canada Ontario Community Housing Initiative (COCHI) and Ontario Priorities Housing Initiative (OPHI);
 - i) Direct staff to prepare the 2020 Capital Budget and 2020 – 2029 Capital Program for Community Services / Housing Services in accordance with the Investment Plan for the Canada Ontario Community Housing Initiative (COCHI) and Ontario Priorities Housing Initiative (OPHI);
 - j) Authorize Staff to pursue community consultation on the Investment Plan for years two and three and any new changes to existing or proposed
- That the Regional Municipality of Waterloo approve the 2019-2020 Ontario Works Service Plan;

And that the plan be forwarded to the Ministry of Community, Children and Social Services for approval as outlined in report CSD-EIS-19-07, dated August 13, 2019.

And that the following items be received for information:

- **PHE-PSV-19-05**, Paramedic Services Performance Measurement Report –

January to June 2019

- **PHE-HPI-19-05**, Quarterly Charged/Closed Premises Report
- **PHE-HLV-19-06**, Food Environments in Recreation Settings in Waterloo Region – FRESH-IT Final Report

Carried

Regular Agenda

Reports – Public Health and Emergency Services

- a) **PHE-IDS-19-08**, Update on Interim and Permanent Consumption and Treatment Services

Karen Quigley-Hobbs, Director Infectious Disease, Dental and Sexual Health, provided an overview of the report noting that staff are continuing to move forward with the development of the interim and permanent sites and are working with City of Kitchener staff to ensure community involvement with the advisory group. She stated that staff will provide an update report to the Committee after the first meeting of the community advisory group in September.

Responding to questions, K. Quigley-Hobbs explained that due to space constraints, services at the interim site will be limited to harm reduction and monitoring. Referrals to other services will be made during the interim but locating them on site will not be possible until the renovation of the first floor is complete.

H. Jowett requested that staff ensure that Alcoholics Anonymous and Narcotics Anonymous are involved with the site.

B. Vrbanovic recommended that the advisory group include members from the Kitchener Downtown Neighbourhood Alliance and the apartment building next to the site. K. Quigley-Hobbs stated that staff have contacted the owner of the building who has agreed to join the advisory group.

K. McGarry informed the Committee that City of Cambridge Council and staff will be looking at a Cambridge site through the Community Wellbeing Advisory Committee in September.

Moved by B. Vrbanovic

Seconded by H. Jowett

That the Regional Municipality of Waterloo endorse the Terms of Reference for the Consumption and Treatment Services Community Advisory Group, as described in Report PHE-IDS-19-08, dated August 13, 2019, and attached as Appendix A with the membership being amended to include one representative from the Old Berlin Neighbourhood Association, one representative from the Kitchener Downtown Neighbourhood Alliance, and one representative from 156 Duke Street;

And that staff be directed to engage Alcoholics Anonymous and Narcotics Anonymous as appropriate.

Carried

b) **PHE-19-07**, Region of Waterloo's Response to Provincial Public Health Restructuring and Funding Changes

Anne Schlorff, Director Central Resources/Acting Commissioner, Public Health and Emergency Services, provided an overview of the report noting that it covers the proposed provincial changes to Public Health, the implications for the Region, and the recommended Regional response. She explained that the changes proposed by the province would see a reduction of provincial funding and the creation of ten Public Health units across the province. Under the current proposal Region of Waterloo Public Health would be merged into the largest entity that includes the current Health Units of Wellington-Dufferin-Guelph and the Regions of Peel and Halton. She further noted that the loss of annual provincial funding for public health programs is estimated to be \$5.4 million but the full financial impact to Waterloo Region is not known at this time.

T. Galloway requested that the recommendation be amended to emphasize the value of integrating Public Health perspectives and expertise into various programs such as land use planning, transportation, and climate change. He noted that the new system should ensure that these resources are still available to municipalities. M. Murray stated that staff can prepare an amended clause for the Council agenda.

K. Redman requested that the report also be circulated to the Mayors and Regional Chairs of Ontario.

The Committee noted that the costs in the report are based on the assumption that services will remain the same, but the services levels are unknown at this time and will be out of local control.

Moved by K. Redman

Seconded by K. Kiefer

3077773

That the Regional Municipality of Waterloo take the following actions in response to the Province's Plans for Public Health Restructuring and Funding Changes:

- a) Advise the Premier and Minister of Health that the Region of Waterloo supports the current fully-integrated approach to Public Health delivery in Waterloo Region;
- b) Request the Premier and Minister of Health that, if the Province proceeds with the implementation of one common structure and governance model within the Public Health Sector, the proposed entity including Wellington-Dufferin-Guelph, the Region of Peel, Halton Region and the Region of Waterloo, be reconsidered with a goal of reducing both the total population size and geographical scope of the current proposed entity;
- c) Request the Premier and Minister of Health that, if the Province proceeds with the implementation of autonomous boards of health for all Regional Public Health Entities, that municipal representation (either through elected representatives and/or representatives selected by the municipalities), should make up a majority proportion of the boards.
- d) Request the Premier and Minister of Health that any transition impacting the structure, governance and funding of the Public Health Sector, be carried out within appropriate transition periods, with attention to both effective change management and ensuring the important work of public health continues uninterrupted;
- e) Request the Premier and Minister of Health reconsider the planned changes to the provincial-municipal cost-sharing formula for Public Health programs and services, to maintain the current 75%-25% funding ratio.
- f) Endorse Report PHE-19-07 as the Region of Waterloo's response to information known as of August 9, 2019 regarding planned provincial changes impacting Public Health structure and changes across the province (the Region may choose to comment further if or when the Province undertakes consultations later this summer regarding their planned changes); and
- g) Forward a copy of this report to the Premier of Ontario, the Minister of Health, all local MPPS, the Association of Municipalities of Ontario (AMO), the Association of Local Public Health Agencies (ALPHA), the other 35 Boards of Health in Ontario, and the Mayors and Regional Chairs of Ontario.

Carried

- c) **PHE-CFH-19-02**, Ontario Seniors Dental Care Program in Waterloo Region

Andrea Riest, Director, Child, Family & Dental Health, explained that the Ontario Seniors Dental Care Program is currently under development and will be implemented in the fall. She noted that an application for capital funding was submitted which, if fully approved, will allow for two dental spaces at the Lang's Community Health Centre, two spaces at the Kitchener Downtown Community Health Centre, and one space at the Woolwich Community Health Centre. Staff will provide a report in the fall on the result of the application.

In response to a question from the Committee, A. Riest explained that it is estimated that 1500 people, with a full course of treatment, can be served in an year with the funding for the program. She further noted that there have been some discussions with Sunnyside Home on possibly providing dentistry services at nursing homes.

Received for information.

The Committee recessed at 11:11 a.m. and reconvened at 11:22 a.m.

Reports – Community Services

- a) **CSD-HOU-19-11**, Proposed Loan Agreement and Update, Cambridge Shelter Corporation (Bridges Emergency Shelter)

*M. Harris and K. Redman left the meeting at 11:11 a.m.

Moved by L. Armstrong

Seconded by J. Erb

That the Regional Municipality of Waterloo take the following actions regarding a proposed loan agreement with the Cambridge Shelter Corporation as set out in report CSD-HOU-19-11 dated August 13, 2019:

- a) Execute an agreement with the Cambridge Shelter Corporation, a supportive housing and emergency shelter provider, for an interest free loan to assist with accumulated debts in an amount not to exceed \$750,000 and such other documentation as may be required to secure the loan, with the form of the loan agreement and other documentation to be satisfactory to the Regional Solicitor and the Chief Financial Officer; and
- b) Terminate the existing agreement for the one-year Transition Partnership Pilot.

Carried

- b) **CSD-HOU-19-10**, 10 Year Housing and Homelessness Plan Progress Report (Year 5)

Moved by S. Foxton

Seconded by K. Kiefer

That the Regional Municipality of Waterloo approve the 10 Year Housing and Homelessness Plan Progress Report (Year 5) as outlined in report CSD-HOU-19-10, dated August 13, 2019.

Carried

- c) **CSD-CHS-19-06**, Proposed Approach to the Development of the Children's Services 2020 Operating Budget

In response to a question from the Committee, Barb Cardow, Director, Children's Services stated that operators will receive notice of the discontinuation of the fee pilot later in the day and after it has been approved by Council a letter will be sent to inform parents.

Moved by S. Foxton

Seconded by J. Erb

That the Regional Municipality of Waterloo direct staff to develop the 2020 Regional operating budget for Children's Services in accordance with the proposed funding allocation changes as set out in report CSD-CHS-19-06 dated August 13, 2019.

Carried

Reports – Interdepartmental

- a) **CSD-HOU-19-08 / COR-TRY-19-80**, Capital Loan – Ayr and District Citizens Association

G. Lorentz questioned whether this loan will set a precedent and noted that it is unclear how the Region will be repaid.

Jeffrey Schumacher, Supervisor, Housing Programs & Development, explained that the intent is that the loan will be repaid and that staff expect that this will occur over a 10 year period.

3077773

M. Murray stated that staff have not considered increasing the amount of money in the Housing Revolving Loan Fund and noted that the fund has been used for a small number of loans some of which are outstanding and others that have been repaid.

Moved by S. Foxton

Seconded by D. Jaworsky

That the Regional Municipality of Waterloo take the following action regarding a proposed loan agreement with the Ayr and District Citizens Association as outlined in report CSD-HOU-19-08/COR-TRY-19-80 dated August 13, 2019:

- a) Execute an agreement with the Ayr and District Citizens Association, a community housing provider, for an interest free loan to assist with urgent capital needs in an amount not to exceed \$240,000 and such other documentation as may be required to secure the loan, with the form of the loan agreement and other documentation to be satisfactory to the Region's Chief Financial Officer and the Regional Solicitor;
- b) Require the loan to be secured by a mortgage registered on title for 191 Stanley Street, Ayr in a form satisfactory to the Regional Solicitor with consent obtained from the respective mortgagee for the Ayr and District Citizens Association regarding the mortgage registrations.

Carried

Reports – Planning, Development and Legislative Services

- a) **PDL-CUL-19-06**, Region of Waterloo Museums 2018 Highlights and 2019 Planned Initiatives

In response to a question from the Committee, Thomas Schmidt, Commissioner, Transportation and Environmental Services, explained that staff are looking at a GRT stop at the museum but there are issues with safety and costing.

Received for information.

Information/Correspondence

*K. Redman entered the meeting at 11:34 a.m.

The Council Enquiries and Requests for Information Tracking List was received for information

Next Meeting – Tuesday, September 10, 2019

Adjourn

Moved by K. Kiefer

Seconded by J. Nowak

That the meeting adjourn at 11:38 a.m.

Carried

Committee Chair, E. Clarke

Committee Clerk, T. Brubacher

Presentation to Community Services Committee, August 13, 2019

Delegation: Mennonite Coalition for Refugee Support, Kitchener

Representative: Shelley Campagnola, Executive Director

Personal Residency: Waterloo

Thank you, Chair Redman and Regional Councillors, for the opportunity to present to you today.

As you well know, The Ministry of Children, Community and Social Services has announced plans to eliminate the Transition Child Benefit (herein called TCB) as of November 1, 2019. This benefit came through Ontario Works and was established to respond to the support needs of children whose parents/ caregivers/ guardians had undetermined, temporary, or precarious immigration status and thus were not eligible for Federal or Provincial child subsidies¹.

The TCB is a mandatory (versus discretionary), non-health related benefit that provides families with up to \$230 per child per month. This monthly amount has proven to be a lifeline to ensure that all children have their basic needs met.

The Ministry of Children, Community and Social Services has, through an audit, rightly identified a need to improve the delivery and monitoring of social assistance. However, it is of great concern that the most significant step taken to date has been targeting the TCB, and thereby the most vulnerable of those needing assistance.

Of all people receiving Ontario Works,² 37% were born outside of Canada, and of this group, 20% are refugee claimants.³ In other words, refugee claimants throughout the province make up 7.4% of all people receiving Ontario Works. Roughly half that again would be children.

What makes claimants unique is their undetermined status which delays their access to employment. Claimants must apply for a work permit and will not receive one until they have completed an immigration medical, and their application for such work permit is approved. At present, receiving work permits is about a three month wait. In the meantime, their only other source of income is social assistance.

Our experience at MCRS is that most of the people we work with are eager to be working. They bring with them:

- A strong work ethic and identifiable and marketable skills,
- An, "if you don't work, you don't eat" attitude,
- A desire to be industrious and to contribute to the community they hope to call home,
- A need to raise funds for costs associated with their claim process, and to facilitate family reunification if, and when, their claim for protection is approved.

¹ Canadian Child Benefit (CCB) or Provincial Benefits (OCB).

² Source of data: Ministry of Children, Community and Social Services, Chapter 3.11 Section 2.2.2. Figure 8, page 505.

³ As stated in the same report, Refugee Claimants are individuals who have made a claim for refugee status but have not yet had their status determined. Refugee claimants are eligible for Ontario Works effective the date they formally make a claim for refugee protection.

We are confident in our assumption that such is the normative profile of other demographic groups that would also be impacted by this cut.

Most of our clients who start on Ontario Works are employed within their first 5-7 months of being in the country. That is vastly different from the overall findings of the audit— “the average length of time people depend on the program has nearly doubled, increasing from an average of 19 months to almost three years in 2017/18.”⁴ In other words, the duration of assistance for claimants we work with is roughly 20% of the duration for other groups.

Contrary to some of the negative rhetoric, claimants do not come to Canada to live off the hard work of others. No one can really live for any length of time on Ontario Works, whether they were born here or were born outside of Canada.

- A single person will receive \$733 per month.
- An adult with one child will receive \$1,112 + \$230 Transition Child Benefit (which represents 17% of total assistance)

Compare this to the base salary of a Waterloo Region Councillor: \$3,644.25 per month + pension. Now imagine being told you will receive a 17% pay cut simply because of who you are. You would receive \$620 less per month + reduced pension amount as well. It is interesting to note that your cut would almost cover the benefit for three children. However, the greater point is that you would still have almost three times what that one adult with one child will receive without the TCB.

Financially speaking, claimants would have been better off staying in their country of origin. Except they can't. They have been targeted, tortured, imprisoned, or had their lives threatened. The story is common and can be summarized as follows: they escaped out the back door while the death squad was coming in the front door. This is not the exception, but the norm. What they didn't do is leave a good life so that they could come here and live in abject poverty, scorned and disbelieved by those around them. The good news, is that 80% of the people we work with, are approved to receive Canada's protection. So, we are talking about people who are going to be in our community for a long time.

Losing this benefit will have devastating consequences, not only for refugee claimant families, but also for 16,000 children across the province whose parents/guardians/caregivers are on Ontario Works (OW) or Ontario Disability Support Program (ODSP) and currently receiving TCB. Those children make up only 0.7% of all children in Ontario up to 14 years of age (inclusive).⁵

This removal of TCB stands as a threat to the health and wellbeing of vulnerable families, and therefore as a threat to the wellbeing of communities. It will put many low-income families in the difficult position of choosing whether to pay the rent or put food on the table. This is an impossible choice that will result in children being undernourished and families being put at severe risk of homelessness.

There are already hundreds of children in the Waterloo Region who go to school hungry on Monday mornings because they haven't eaten all weekend. Their ability to concentrate, learn and engage is

⁴ Source of data: Ministry of Children, Community and Social Services, Chapter 3.11 Section 1.0, page 494.

⁵ Based on 2016 Census data: <https://www12.statcan.gc.ca/census-recensement/2016/dp-pd/prof/details/Page.cfm?Lang=E&Geo1=PR&Code1=35&Geo2=&Code2=&Data=Count&SearchText=Ontario&SearchType=Begin&SearchPR=01&B1=All&GeoLevel=PR&GeoCode=35>

compromised because of severe food insecurity. Many schools have clothing cupboards for children who come to school in dirty clothes because their families can't afford to do laundry, or ragged clothes because their families can't afford new, and weather appropriate clothing. This will get worse with the elimination of the Transition Child Benefit as funds needed simply to pay rent will be completely exhausted. Families will have to rely even more so on food banks and other charitable sources.

As for refugee claimants in emergency shelter systems: they will not be able to secure and maintain housing accommodations, as the combination of rising rental costs and low social assistance rates means that housing will be entirely unaffordable for families on social assistance without the monthly TCB allowance. Those that have housing will be forced out onto the streets or into precarious circumstances, no longer able to pay their rent. This flies directly in the face of our Region's Housing Stability goals and practices, which MCRS is well known for supporting and seeking to align with as well as we can.

Many families will be at increased risk of exploitation by employers and landlords, as the desperation grows to provide food, shelter and basic needs for their children, driving them to do whatever they have to.

MCRS is working hard to develop programs and partnerships that meet the everyday needs of claimants. The anticipated cuts to the TCB serves only to increase the urgency of our efforts. As a donor funded organization, we already run a lean "machine". The elimination of the TCB is well beyond our capacity to make up for, or address on our own. We have been working with other claimant organizations across the province to plead for change, and for a revocation of the cut, recognizing the devastating effect this will have on communities across the province.

Waterloo Region was settled by the very kinds of people who are coming to us now – people seeking refuge and a place to be industrious, contributors to their communities, and to raise their children in safety. Some of the families we work with were in environments where the standard life lesson for children was not learning to swim or look both ways to cross the street, but how to duck in the car when the gunfire started.

It is our understanding that there are at least 600 children and their families in Waterloo Region who will be directly and deeply impacted by the loss of the TCB. At MCRS, we have identified around 225 children within the scope of our organizational influence who will be at risk each year. We can readily identify families that will be in high risk scenarios in November and going into the Christmas season because they have no other options.

More specifically:

- 225 children x \$230/m = 60,000 a month or \$420,000 for the average seven months will no longer be available to go toward covering food, clothing and other basic needs of children who are not eligible for CCB or OCB.
- 16,000 children across the province x \$230/m = 44,160,000 per year. Yes, a lot of money. But again, those 16,000 children make up 0.7% of all the children in Ontario who are 0-14 years of age, and these children are not eligible for the other subsidies available to the other 99.3% of children. Thus, these cuts are even more detrimental to their well-being because they are left with no other options. In addition, this amount represents 0.03% of projected provincial revenue for 2019-2020. Saving this percentage at such a high social cost that will reverberate financially and exponentially in other ways is not fiscally sound.

No one fleeing persecution and seeking protection in our country should be at risk of such extreme poverty or such mistreatment—and certainly not the youngest and most vulnerable among us.

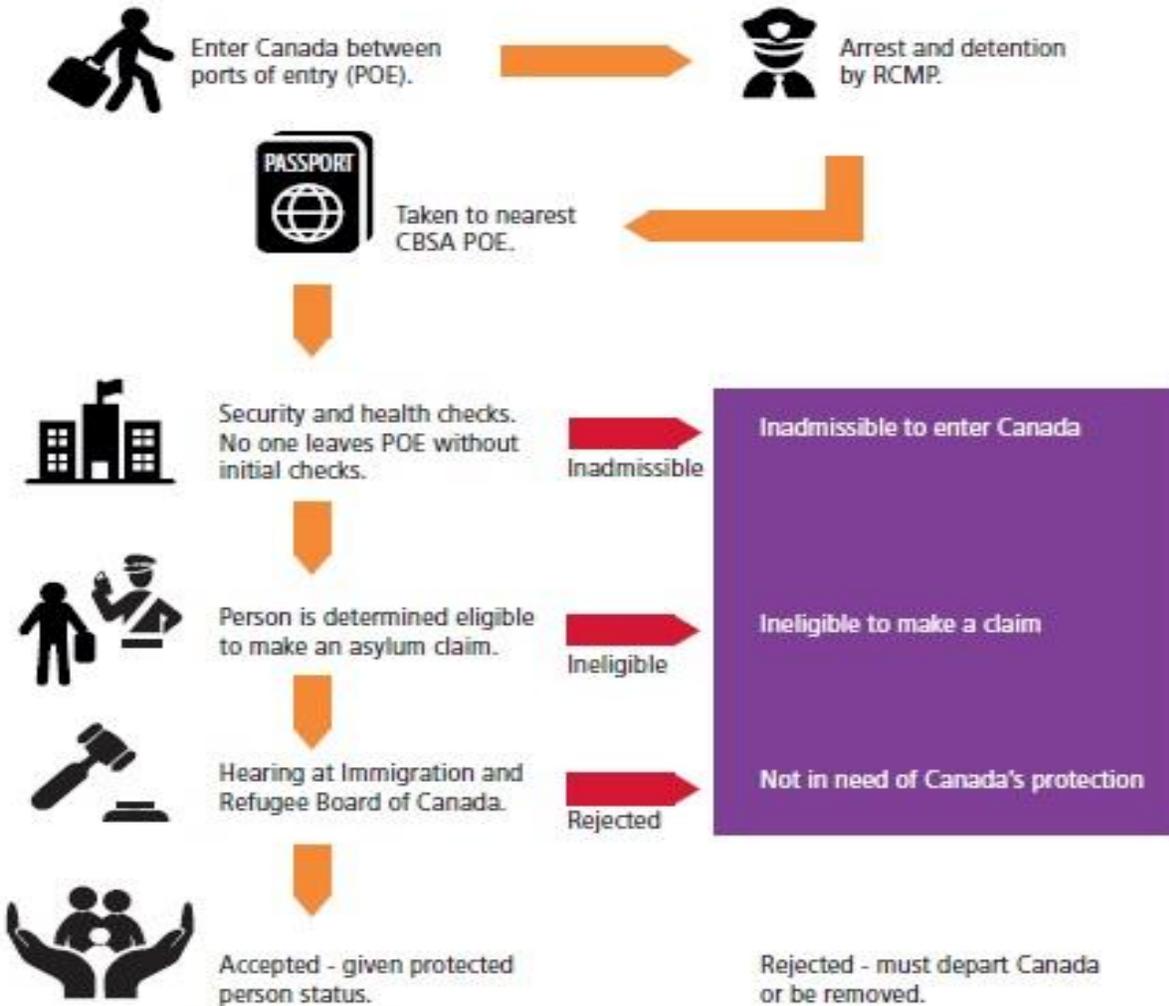
OUR ASK:

Please request the Premier and Minister of Children, Community and Social Services to revoke the planned cuts to the Ontario Works Transition Child Benefit to ensure the continuance and stability of concerted efforts to improve the well-being of Waterloo Region and other communities across the province in fiscally and socially responsible ways.

Thank you.

Encl: Appendix of infographics; two pages

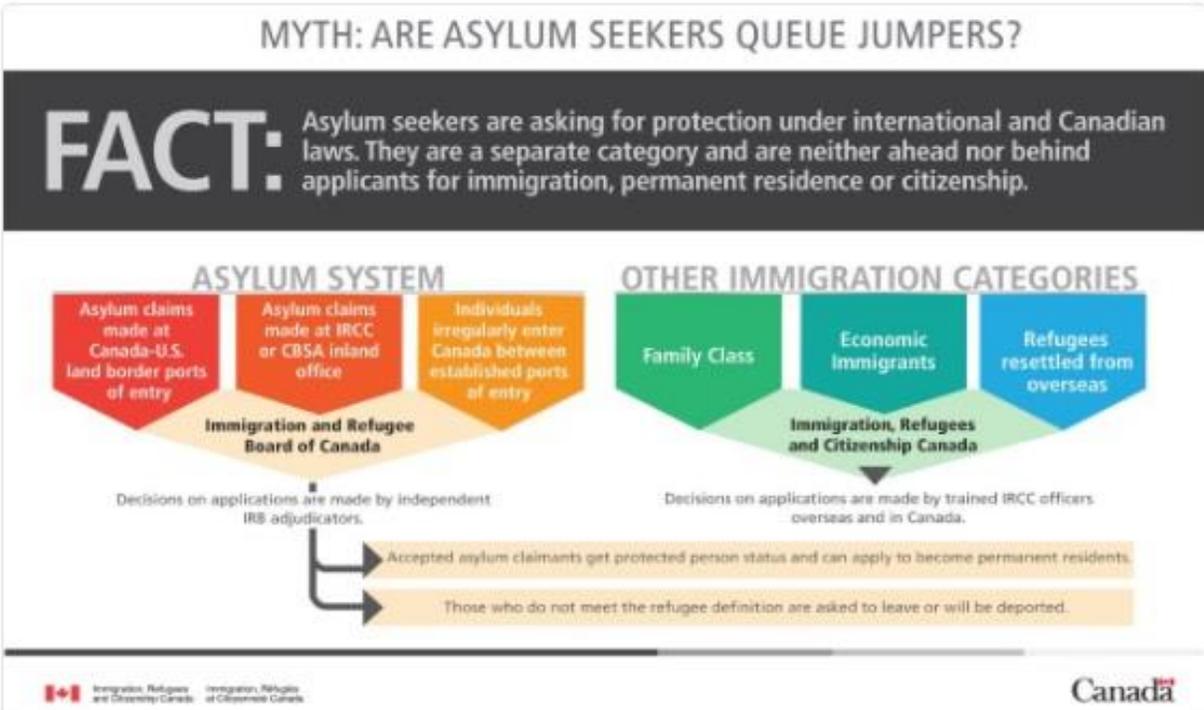
CLAIMING ASYLUM: NO AUTOMATIC STAY IN CANADA



Asylum seekers are asking for protection under international and Canadian laws. Learn about Canada's asylum system and the associated facts.

MYTH: ARE ASYLUM SEEKERS QUEUE JUMPERS?

FACT: Asylum seekers are asking for protection under international and Canadian laws. They are a separate category and are neither ahead nor behind applicants for immigration, permanent residence or citizenship.



ASYLUM SYSTEM

- Asylum claims made at Canada-U.S. land border ports of entry
- Asylum claims made at IRCC or CBSA inland office
- Individuals irregularly enter Canada between established ports of entry

Immigration and Refugee Board of Canada

Decisions on applications are made by independent IRB adjudicators.

OTHER IMMIGRATION CATEGORIES

- Family Class
- Economic Immigrants
- Refugees resettled from overseas

Immigration, Refugees and Citizenship Canada

Decisions on applications are made by trained IRCC officers overseas and in Canada.

Accepted asylum claimants get protected person status and can apply to become permanent residents.

Those who do not meet the refugee definition are asked to leave or will be deported.

 Immigration, Refugees and Citizenship Canada |  Immigration, Refugees and Citizenship Canada



8:15 AM - 12 Aug 2017