

Thursday, May 8, 2025

Customer Service Excellence

Date and Time: Thursday, May 8 9:00 am - 3:00 pm

Address: 40 Ainslie Street South across from the bus terminal, Cambridge

Just in time for summer employment the Literacy Group is offering FREE Customer Service Excellence classes in-person at our Cambridge office at 40 Ainslie Street South across from the bus terminal.

Classes begin Thursday, May 8th and run weekly until May 22nd from 9AM to 3PM.

In just 3 weeks, you will learn essential customer service skills needed in today's workplace.

Call Laurie today to register. 519-743-6090 ext. 325 or email laurie@theliteracygroup.com.

Space is limited

Strategic Resume - Kitchener

Date and Time: Thursday, May 8 10:00 am - 12:30 pm

Address: 20 Weber Street East, Kitchener, ON N2H 1C3

Ideal for:

Everyone from students to seasoned professionals who have a resume but are not getting the results they would like

Topics include:

- Your Resume as a Marketing Tool
- Resume Formatting Tips & Tricks
- Applicant Tracking Systems (ATS)
- Resources

* Bring a hard copy of your resume and we will review it after the workshop

* This is not a drop-in session – Workshop starts at 10:00am and ends at 12:30pm

* Registration: Did you register but can't make it? Please cancel your registration to allow other client to register

Check our newsletter for more employment events. Register here to receive our monthly edition at [Monthly Newsletter Sign Up](#)

